# Geo-værktøjer og Turisme

- Google Maps/Earth
- Bing Maps
- Mapquest
- Yahoo Maps
- Openstreetmap

NunaGIS

# The Future of Maps (eMarketer 2010)

 The role of map sites is becoming increasingly important to any discussion of online travel revenues. Specifically, their influence is growing as it relates to mobile travel behavior and local online advertising

# The Future of Maps (eMarketer 2010)

 Google announced it is conducting a smallscale experiment to include hotel prices (as ads from OTAs and others) alongside its map listings. If the test is successful, the industry should expect more travel-related offerings related to maps

## Top 20 Travel Websites Among US Internet Users, Ranked by Market Share of Visits, February 2010

• 1. Google Maps	14.59%	• 8. Yahoo! Maps	1.64%
• 2. MapQuest	8.54%	• 9. Orbitz	1.58%
• 3. Expedia	3.47%	• 10. Delta Air Lines	1.34%
• 4. Southwest Airlines	2.21%	• 11. Bing Maps	1.32%
• 5. Travelocity	1.99%	• 12. Hotwire	1.17%
• 6. Priceline.com	1.89%	• 13. Yahoo! Travel	1.15%
• 7. TripAdvisor	1.68%	• 14. CheapOair.com	0.98%

(eMarketer 2010)

# Usability - ISO standard definition

"The extent to which a product can be used by specified users to achieve specified goals with effectiveness, efficiency, and satisfaction in a specified context of use"

# Usability - Jacob Nielsen

- Learnability: How easy is it for users to accomplish basic tasks the first time they encounter the design?
- Efficiency: Once users have learned the design, how quickly can they perform tasks?
- Memorability: When users return to the design after a period of not using it, how easily can they re establish proficiency?
- Errors: How many errors do users make, how severe are these errors, and how easily can they recover from the errors?
- Satisfaction: How pleasant is it to use the design?

#### Drivers for webservices

- Markedskræfter (udbud/efterspørgsel, pris & ads)
- Produktudvikling & Innovation
- Usability
- Teknologi
- Viral effekt (Sociale medier)
- Webstandarder Integration!

#### Mobil-baserede services

Forrester Research estimates that onethird of US online business travelers and nearly one-quarter of online leisure travelers own Web-enabled mobile phones and nearly one-half have used these devices for travel-related services

# Travel-Related Activities that US Smartphone Owners Are Likely to Do on Their Mobile Phone, February 2010 (% of respondents)

Find information about my destination while traveling

34%

Check the status of my lodging or transportation reservation

29%

Research lodging options

25%

Research destination options

23%

Research transportation options

23%

Research on a specific lodging or transportation brand's Website

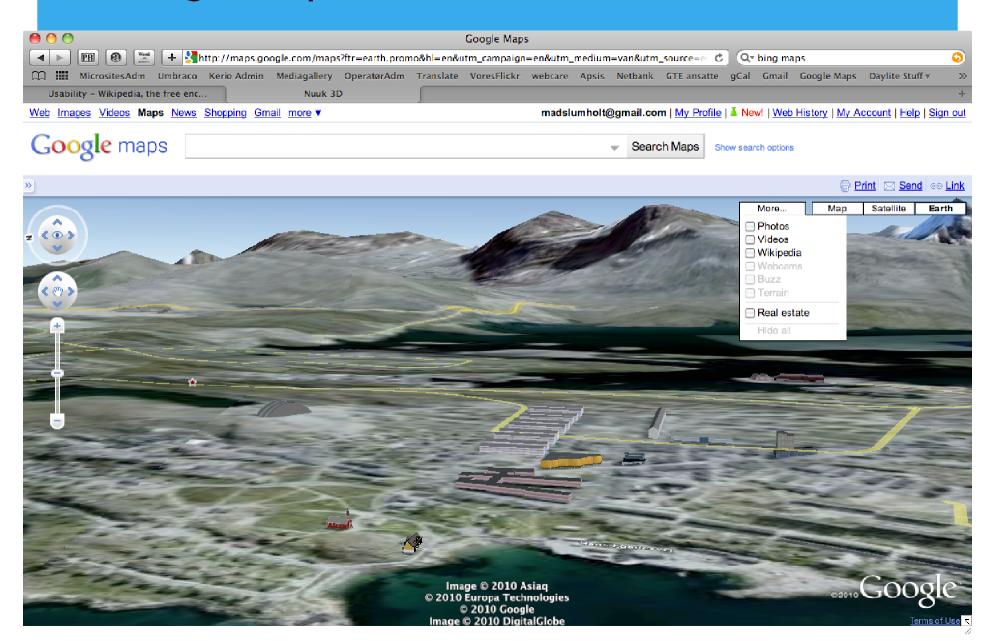
22%

Research on a specific travel agency's Website

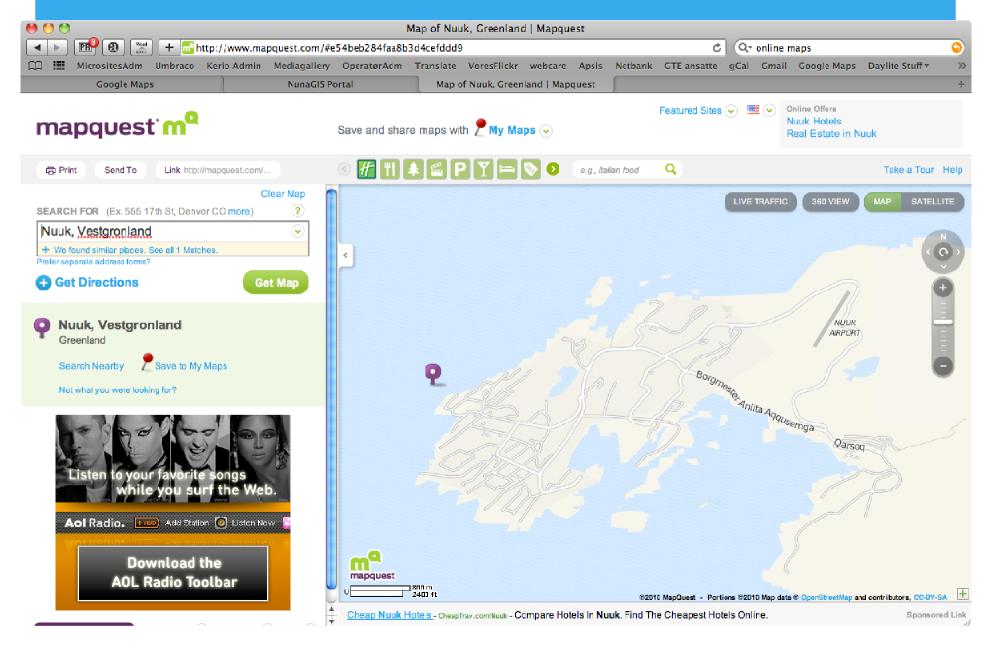
21%

Note: n=1,246; respondents who chose "somewhat" or "very likely" regarding their use of these activities for their next leisure trip Source: Compete as cited in company blog, March 19, 2010

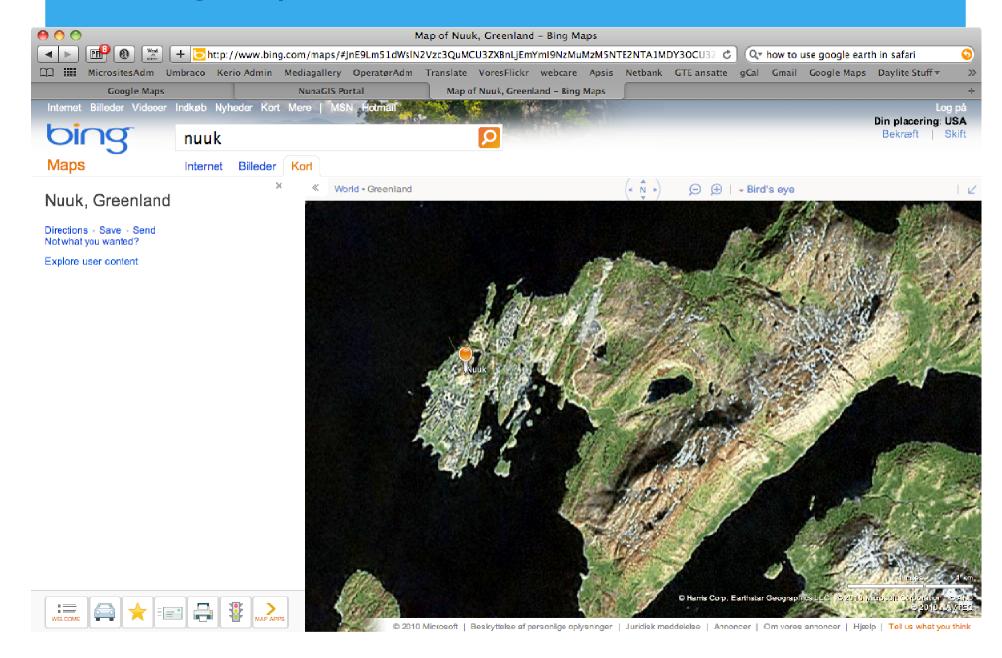
## Google Maps



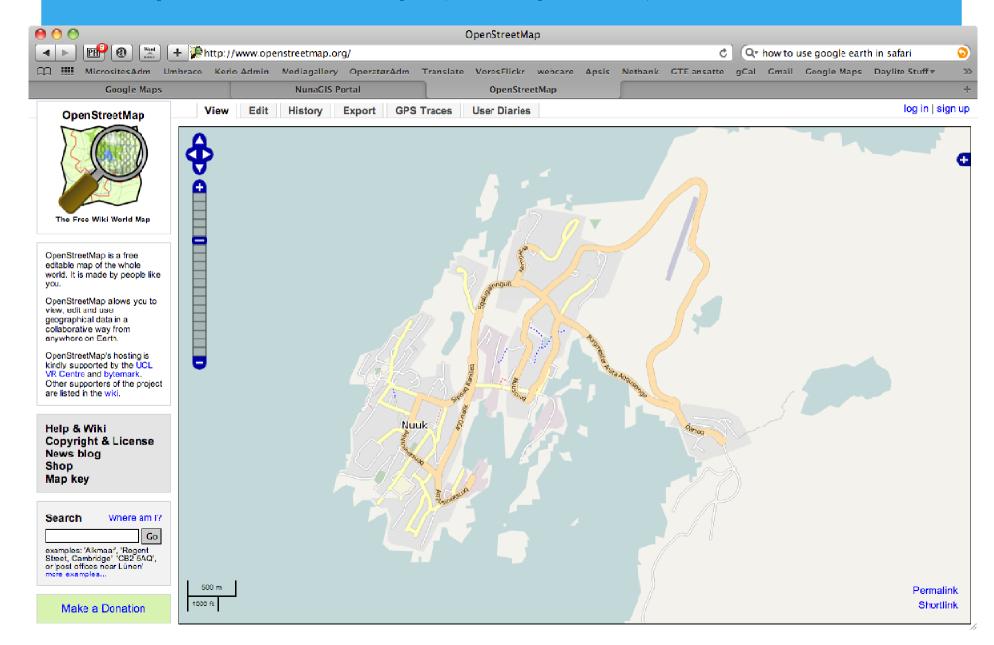
## MapQuest

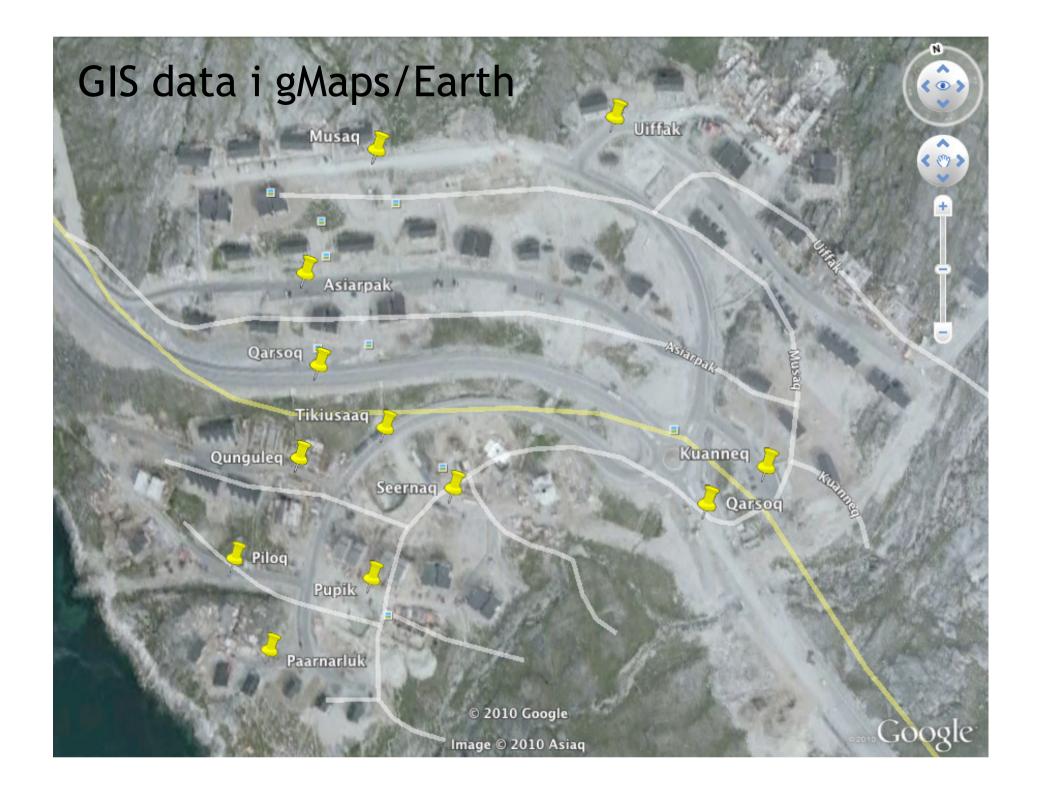


### Bing Maps



## Openstreetmap (non-profit)





#### NunaGIS' fremtid

- Usability?
- Integrerbar?
- Sociale medier?
- Produkt/service-udvikling lokalt?
- Samarbejde med Google?